

A person in a blue shirt is sitting at a desk with a laptop. They are holding a smartphone in their left hand and a credit card in their right hand. The background is blurred, showing a window with greenery outside.

Your WageWorks® account gives you a variety of payment options to choose from.

The State of New York has retained the services of WageWorks as the FSA administrator to manage your Flex Spending Account benefits. WageWorks makes it easy for you to use the money in your Health Care Spending Account to pay for hundreds of eligible expenses.



These payment options are fully automated.

Log in to your WageWorks account on either the web portal or the EZ Receipts® mobile app by WageWorks, select your preferred payment option and follow the prompts.

Healthcare Payment Options

The Pay Me Back Option.

If you've already paid for an eligible expense out of your own pocket, you can arrange to pay yourself back from your WageWorks® account in two ways:

1. Have a check mailed to you; or
2. Have your reimbursements deposited directly into your bank account.

The quickest, easiest way to get reimbursed for eligible expenses you've paid out of pocket is to sign up for direct deposit.

You can submit a Pay Me Back claim via the web portal, EZ Receipts mobile app or by fax or mail.

Most Pay Me Back claims are processed within one to two business days after they are received and verified. Payments are sent shortly thereafter.

The Pay My Provider Option.

You can arrange to pay your healthcare providers directly from your WageWorks account for your eligible expenses.

The Pay by Debit Card Option.

You can also use the convenient WageWorks Healthcare Card associated with your WageWorks account to pay for hundreds of eligible healthcare products and services.

Your WageWorks Healthcare Card works like a debit card. Money is deducted directly from your account.

As with every payment option, be sure to save your receipts for all Healthcare Card transactions. Log in to your WageWorks account to find out if you need to submit receipts to verify card transactions and to store digital copies of your receipts.

Questions about payment options? Visit:
www.flexpend.ny.gov